

TERMS AND CONDITIONS

E-SHOP JAKUBTRPIS.COM

OPERATOR

Jakub Trpiš s.r.o.

Company ID No. (IČO): 08961875 | VAT ID No. (DIČ): CZ08961875

Vilová 102, 739 32 Vratimov, Czech Republic

Registered: Regional Court in Ostrava, Section C, Insert 81448

E-mail: info@jakubtrpis.com | Web: www.jakubtrpis.com

Effective from: 17 January 2026

1. Introductory provisions

1.1 These terms and conditions (hereinafter the "Terms") govern the mutual rights and obligations between the seller and the buyer in the sale of goods through the online shop www.jakubtrpis.com.

1.2 The seller is the company Jakub Trpiš s.r.o., Company ID No. (IČO): 08961875, with its registered office at Vilová 102, 739 32 Vratimov, registered in the Commercial Register maintained by the Regional Court in Ostrava, Section C, Insert 81448.

1.3 The buyer is a natural or legal person who concludes a purchase contract with the seller through the e-shop.

1.4 A consumer is a buyer – a natural person who is not acting within the scope of their business activity or independent exercise of their profession.

1.5 The range of goods offered comprises printed books, e-books and audiobooks.

2. Order and conclusion of the contract

2.1 The presentation of goods in the e-shop is of an informative nature and does not constitute an offer to conclude a contract within the meaning of Section 1732(2) of the Civil Code.

2.2 The buyer creates an order by selecting the goods, completing the order form and submitting the order. Before submitting the order, the buyer has the opportunity to check and correct the data entered.

2.3 The purchase contract is concluded at the moment when the seller confirms receipt of the order by an electronic message sent to the buyer's e-mail address.

2.4 The seller reserves the right to refuse an order in the event that the goods are sold out, in the event of an obvious error in the price, or for other serious reasons.

3. Price and payment

3.1 The prices of the goods are stated inclusive of VAT and all related charges. Delivery costs are stated separately before the order is completed.

3.2 Available payment methods: online card payment (Visa, Mastercard), bank transfer, cash on delivery (only for the Czech Republic and Slovakia).

3.3 In the case of payment by bank transfer, the buyer is obliged to pay the purchase price within 7 days of confirmation of the order.

3.4 The tax document (invoice) is sent to the buyer electronically to the e-mail address

given in the order.

4. Delivery terms

4.1 The goods are delivered through the GLS carrier service to the address given by the buyer.

4.2 Indicative delivery times: Czech Republic 2-3 business days, Slovakia 3-4 business days.

4.3 Title to the goods passes to the buyer upon payment of the purchase price in full and upon taking delivery of the goods.

4.4 The risk of damage to the goods passes to the buyer at the moment the goods are taken over from the carrier.

4.5 Digital content (e-books, audiobooks) is delivered electronically – by making it available for download immediately after payment.

5. Withdrawal from the contract

5.1 Printed books

EXTENDED PERIOD OF 30 DAYS

The consumer has the right to withdraw from the contract without giving a reason within 30 days of taking delivery of the goods (beyond the statutory 14-day period).

The withdrawal may be sent in writing to the seller's address or by e-mail to info@jakubtrpis.com. The model form annexed to these Terms may be used for the withdrawal.

The goods must be returned undamaged, without signs of use, in the original packaging, no later than 30 days from the withdrawal. The buyer bears the costs associated with returning the goods.

The seller will refund the purchase price (including the costs of the cheapest delivery method offered) within 14 days of receipt of the returned goods, by the same means by which the payment was received.

5.2 Digital content (e-books, audiobooks)

IMPORTANT NOTICE

The consumer acknowledges that, pursuant to Section 1837(I) of the Civil Code, it is not possible to withdraw from a contract for the supply of digital content if it was supplied with the consumer's prior express consent before the expiry of the withdrawal period.

Before the download of digital content begins, the consumer is asked to give express consent to the commencement of performance and to confirm that they have been informed of the loss of the right of withdrawal.

6. Complaints and rights arising from defective performance

6.1 The seller is liable to the buyer for ensuring that the goods are free from defects upon taking delivery. Rights arising from defective performance are governed by the relevant

provisions of the Civil Code.

6.2 The buyer may exercise rights arising from defective performance with the seller within 24 months of taking delivery of the goods.

6.3 A claim for defective performance may be lodged in writing at the seller's address or by e-mail to info@jakubtrpis.com. The claim will be settled no later than 30 days from the date on which it is lodged.

6.4 The buyer has the right to have the defect remedied, to receive a reasonable discount, or to withdraw from the contract, under the conditions laid down by law.

7. Protection of personal data

7.1 The personal data controller is the seller. The processing of personal data is governed by Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR) and by Act No. 110/2019 Coll., on the Processing of Personal Data.

7.2 Purposes of processing: performance of the contract (Article 6(1)(b) GDPR), accounting and tax obligations (Article 6(1)(c) GDPR), marketing with consent (Article 6(1)(a) GDPR).

7.3 Recipients of the data: the GLS carrier service, the payment service provider, the accountant.

7.4 Rights of the data subject: access, rectification, erasure, restriction of processing, portability, objection, and the right to lodge a complaint with the Office for Personal Data Protection (ÚOOÚ).

7.5 Contact for exercising rights: info@jakubtrpis.com

8. Cookies

8.1 The e-shop uses cookies to ensure the proper functioning of the website.

8.2 Necessary cookies are stored automatically. Analytical and marketing cookies require the user's prior consent.

8.3 Consent to cookies may be withdrawn at any time through the settings in the website footer.

9. Copyright

9.1 All content offered through the e-shop (texts, graphics, e-books, audiobooks) is protected by copyright.

9.2 The buyer is entitled to use the purchased digital content exclusively for personal use. Distribution, copying or making the content available to third parties is prohibited.

10. Out-of-court settlement of disputes

10.1 The consumer has the right to the out-of-court settlement of a consumer dispute. The entity responsible for the out-of-court settlement of disputes is the Czech Trade Inspection Authority (www.coi.cz, adr.coi.cz).

10.2 Online dispute resolution platform: <https://ec.europa.eu/consumers/odr>

11. Supervisory authorities

11.1 The supervisory authority in the area of trade licensing is the competent Trade Licensing Office.

11.2 Supervision of personal data protection is exercised by the Office for Personal Data Protection (www.uoou.cz).

11.3 Supervision of consumer protection is exercised by the Czech Trade Inspection Authority (www.coi.cz).

12. Final provisions

12.1 These terms and conditions are governed by the laws of the Czech Republic, in particular by Act No. 89/2012 Coll., the Civil Code, and Act No. 634/1992 Coll., on Consumer Protection.

12.2 The seller reserves the right to amend these Terms. Amendments become effective upon their publication on the e-shop website.

Annex: Model form for withdrawal from the contract

NOTICE OF WITHDRAWAL FROM THE CONTRACT

Addressee:

Jakub Trpiš s.r.o., Vilová 102, 739 32 Vratimov

E-mail: info@jakubtrpis.com

I hereby give notice that I withdraw from the contract for the purchase of the following goods:

Date of order / Date of receipt: _____

Name and surname: _____

Address: _____

E-mail: _____

Date: _____ Signature: _____

END OF DOCUMENT

Terms and Conditions of the jakubtrpis.com e-shop | Effective from 17 January 2026

Translator's note — not part of the Czech original and without contractual effect: this document is an English translation of the Czech Terms and Conditions (Obchodní podmínky) of the jakubtrpis.com e-shop, effective from 17 January 2026. The seller is a Czech limited liability company (společnost s ručením omezeným, s.r.o.) and the contractual relationship is governed by Czech law — see Article 12.1.